

TERMS OF SERVICE

Terms of Service

Last Updated: January 15, 2026

1. Acceptance of Terms

By accessing or using the Fikern platform (“Service”), you agree to be bound by these Terms of Service (“Terms”). If you do not agree to any part of these Terms, you may not access or use the Service.

2. Description of Service

Fikern provides a Software-as-a-Service (SaaS) platform that offers AI-powered tools enabling users to generate, publish, and manage static websites through a self-service interface.

3. Eligibility

You must be at least 18 years old to use the Service. By using Fikern, you represent and warrant that you have the legal capacity to enter into a binding contract.

4. Accounts

- **Accuracy of Information:** You must provide accurate, complete, and up-to-date information when creating an account.
- **Account Security:** You are responsible for maintaining the confidentiality of your login credentials.
- **Notification:** You must notify us immediately of any unauthorized access or security breach related to your account.

5. Intellectual Property Rights

- **Platform Ownership:** The Fikern platform, including its software, algorithms, and interfaces, is the exclusive property of Fikern.
- **User Content:** Content generated by users through the Service remains under the user’s responsibility. Fikern processes such content solely to provide the Service.
- **License:** While your subscription is active, Fikern grants you a limited, non-exclusive, non-transferable, and revocable license to use and display the websites you generate.

6. Payments and Refunds

- **Merchant of Record:** Payments are processed by an authorized Merchant of Record.
- **Subscriptions:** Services are billed on a recurring subscription basis.
- **Refund Policy:** You are eligible for a full refund within 14 days of your initial purchase, provided that your account usage has not exceeded 15,000 tokens. This limit ensures fair use of our AI resources.

If you meet these criteria and wish to request a refund, please contact us at contact@fikern.com. Accounts exceeding the usage limit are not eligible for a refund but may cancel their subscription at any time to prevent future charges.

7. Prohibited Uses

You agree not to use the Service for unlawful, abusive, or malicious purposes, including attempting to reverse engineer the platform.

8. Termination

Fikern may suspend or terminate your access to the Service at any time if you violate these Terms.

9. Limitation of Liability

The Service is provided “as is” without warranties of any kind. Fikern shall not be liable for indirect or consequential damages.

10. Changes

Fikern reserves the right to modify these Terms at any time. Continued use of the Service constitutes acceptance of the updated Terms.

11. Contact

Email: contact@fikern.com